



Please ask for Graham Ibberson
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The Chair and Members of
Community, Customer and
Organisational Scrutiny Committee

12 May 2022

Dear Councillor,

Please attend a meeting of the COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE to be held on THURSDAY, 19 MAY 2022 at 5.00 pm in Committee Room 2, the agenda for which is set out below.

AGENDA

Part 1(Public Information)

1. Declarations of Members' and Officers' interests relating to items on the Agenda.

5.00pm to 5.05pm
2. Apologies for Absence

5.05pm to 5.10pm
3. Outside Bodies

5.10pm to 5.50pm
4. Scrutiny Project Groups Progress Updates

5.50pm to 6.00pm

5. Scrutiny Monitoring (Pages 3 - 8)

6.00pm to 6.10pm

6. Forward Plan

Forward Plan of Key Decisions 1 June to 30 September 2022 available by the link below

<https://chesterfield.moderngov.co.uk/mgListPlanItems.aspx?PlanId=138&RP=134>

6.10pm to 6.15pm

7. Work Programme for the Community, Customer and Organisational Scrutiny Committee (Pages 9 - 12)

6.15pm to 6.30pm

8. Minutes (Pages 13 - 18)

6.30pm to 6.35pm

Yours sincerely,

A handwritten signature in black ink, appearing to be 'S. Smith', written in a cursive style.

Local Government and Regulatory Law Manager and Monitoring Officer

SCRUTINY COMMITTEE RECOMMENDATIONS - IMPLEMENTATION MONITORING SCHEDULE

Ref No	Item (Scrutiny Issue or Topic. SPG = Scrutiny Project Group work)	Decision Dates (Scrutiny Committee, Cabinet, Council & its Committees)	Scrutiny Committee Recommendations and/or <i>Decision making body resolution</i> (<i>italics = Agreed by Scrutiny Committee but not yet considered by decision making body</i>) *	Completion Date for Actions	Action / Response Completed	Further Action Required by Scrutiny (6 monthly progress reports)
CCO1	Statutory Crime & Disorder Scrutiny Ctte	CCO 29.09.11 (Min. No. 44)	Progress report on sharing information re alcohol related health problems and hospital admissions.	6 monthly wef 29/09/11.	Statistics requested for each 6 monthly meeting	Agreed on 08.01.15 that statistics on alcohol related health problems / hospital admissions be reported to each 6 monthly meeting.
CCO2	Visitor Economy	CCO 03.02.22 (Min. No.	Visitor Economy SPG report approved by CCO 03.02.22, recommending: 1. That the findings of the scrutiny project group be considered by Cabinet alongside consideration of the visitor economy strategy and action plan. 2. That subject to the approval of the strategy and action plan by full council on 23 February, 2022, an update on the delivery of the action plan be reported to the CC&O	12 months wef. 03.02.22	Update requested in line with recommendations in February 2023	

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			Scrutiny Committee after the strategy has been in place for 12 months to allow scrutiny to review the progress made.			

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EW6	Skills	EW 05.02.19 (Min. No 48) Cabinet 26.02.19 (Min. No 110)	Skills SPG report approved by Enterprise and Wellbeing 05.02.19 Cabinet Response: <ol style="list-style-type: none"> 1. That the Cabinet thanks the Enterprise and Wellbeing Scrutiny Committee for the report which highlights an important area of work for the Council and reflects our commitment to driving skills development in the Borough through our support of the Skills Action Plan and continued engagement with key partners and stakeholders. 2. That the Cabinet notes and endorses the recommendations, and acknowledges that the recommendations can be accommodated within the normal work programme and through partners. 3. That the decision to co-fund the Enterprise Co-ordinator post be deferred for consideration as a 	Monitoring Action is being developed in consultation with senior officers to identify target dates for completion.	Progress reported to E&W – 4.02.21. Skills Action Plan scheduled for refresh early 2022.	

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			<p>growth request as part of the budget setting process for 2020/21. The Cabinet recognises the positive impact of the Enterprise Co-ordinator for Chesterfield and that this is currently co-funded for 2 years until 2019/20.</p> <p>See SPG Report for recommendations.</p>			
EW7 Page 6	Future Use of the Former QPSC Site	EW 3.10.19 (Min. No. 20) Cabinet 22.10.19 (Min. No. 53)	<p>SPG report approved by EW 3.10.19.</p> <p>Cabinet Response:</p> <ol style="list-style-type: none"> 1. That the use of the new sports pitch be monitored through the Council's normal management processes against the objective of balancing the need to achieve a commercial return and provide opportunities for community and health and wellbeing development. 2. That the marketing approach and pricing structure for the sports pitch be reviewed as necessary as part of the Council's overall marketing and 	TBC due to impact of COVID 19	Progress reported to E&W 4.02.21.	Data requested for February 2022 meeting in order to close this item

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			pricing of its sports and leisure services.			
EW8 Page 7	Parks and Open Spaces and Play Strategies	EW 14.10.21 (Min. No. 16)	<i>Committee Resolutions:</i> 1. <i>That the feedback provided by the committee be submitted as part of the public consultation process</i> 2. <i>That a further update be brought to the committee to demonstrate how the consultation feedback has influenced the final versions of the strategies.</i> 3. <i>That the committee undertake a monitoring role, particularly at the implementation stage of the process.</i>	Ongoing	Consultation on the draft strategies took place 14.10.21. Feedback was submitted to officers. The final versions due to be presented to Cabinet 22.02.22	
OP8	HS2	OPSF 11.09.18 Cabinet 23.10.18 (Min. No. 48)	Cabinet Response: 1. That the Cabinet thanks the Overview and Performance Scrutiny Forum for the first class work that has been taken forward in looking at how the Council is preparing for HS2 and, in particular, for the Forum's efforts in broadening and deepening the understanding of Council Members of the subject matter.	Following Parliament's consideration of the Hybrid Bill	Recommendations approved by Cabinet 23.10.18 Monitoring update considered by OPSF - 19.03.19 and 27.02.22.	Monitor after Hybrid Bill has been taken to Parliament. Update from the Leader requested for second half of 2022/23 OSC work programme.

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Page 8			<p>2. That Cabinet notes and endorses the recommendations of the Overview and Performance Scrutiny Forum.</p> <p>3. That Cabinet endorses, in particular, the Forum's recommendation to establish a new Skills Scrutiny Project group and resolves to defer to the Overview and Performance Scrutiny Forum further consideration of the merit of establishing new Scrutiny Project Groups to look at particular aspects of HS2 as part of the future work programming discussions.</p> <p>See SPG Report for recommendations.</p>			
<p>Abbreviations Key : OP = Overview and Performance Scrutiny Forum. CCO = Community, Customer and Organisational Development Scrutiny Committee. EW = Enterprise and Wellbeing Scrutiny Committee). TBA (to be agreed).</p> <p>* Note recommendation wording may be abridged.</p>						

Overview and Scrutiny Committees' Work Programme 2022/23

	Overview and Performance Scrutiny Forum		Community, Customer and Organisational Scrutiny Committee		Enterprise and Wellbeing Scrutiny Committee	
Meeting number:	Main items:	Monitoring items:	Main items:	Monitoring items:	Main items:	Monitoring items:
1	May: Items carried forward from March 2022	May: Scrutiny Work Programme	May: Outside Bodies – contribute to review of outside bodies including looking at current OBs, define the role of sitting on OB and the selection process. (Project group to follow)		May: Private Sector Housing – to review a number of policies in development (requested following previous item)	
2	June: Budget – 6 monthly update ICT Improvement Programme (already on WP for meeting in May 2022) Include My Chesterfield topic from SWP.	June: Scrutiny Annual Report (July Full Council)	July: Boundary Commission Review communications plan – focussing on ensuring the public are informed and to avoid confusion, consider the draft communications plan.		July: Measuring success of the town centre – scrutiny focus group on developing a set of measures by which to measure the success of the town centre. Communications plan for town centre developments – how are the public being kept informed of progress/disruption,	

					how can members be kept informed to respond effectively to resident's queries.	
3	September: Council Plan and Delivery Plan – 6 monthly progress update Emergency Planning and Business Continuity – OSPF asked for update following review of EP/BC.		September: Crime and Disorder topics as council's statutory committee.		September: Skills Action Plan Update	
4	November: Budget – 6 monthly update Climate Change Action Plan update – report on last stages of current action plan and update on development of new strategy.		November: Member Development/ Induction (Focus group style session) – new member induction – terms of reference for different committees and skills needed – different learning options e.g. online courses – essential training – soft/broader skills		November: CBC Housing – decent homes standard (Government consultation – awaiting further announcement), turning round a vacant property and the impact of Covid on the backlog of repairs.	
5	January:	January:	February: TBC	February:	February: TBC	February:

	Council Plan and Delivery Plan – 6 monthly progress update	Update on recs from SPG on HS2		Update on recs from SPG on Visitor Economy Strategy Include points from town centre economy and pavements shopping centre topics from SWP.		Update on recs from Parks and Open Spaces and Play Strategy Include points from suggested topic at SWP.
6	March: TBC		March: Crime and Disorder topics as council’s statutory committee.			
Scrutiny Project Groups:						
Lighting Strategy – reports to Community, Customer and Organisational Scrutiny Committee						
Community safety and providing for young people – reports to Community, Customer and Organisational Scrutiny Committee						
Outside Bodies – reports to Community, Customer and Organisational Scrutiny Committee						
Reserve topics:						
Vision Derbyshire / Levelling Up – DSOs to monitor and suggest update if there are developments.						
Recycling rates – reviewed recently, consider monitoring later in year.						

Health and Wellbeing partnership working – DSOs to monitor and bring forward updates if necessary.

COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE

Thursday, 31st March, 2022

Present:-

Councillor L Collins (Chair)

Councillors Blakemore
 Kelly
 Mannion-Brunt

Councillors Fordham
 Borrell

Shaun Morley, Head of Community Safety and Regulatory Services
Superintendent Richard Lambert

*Matters dealt with under the Delegation Scheme

39 DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS RELATING TO ITEMS ON THE AGENDA.

No declarations of interest were received.

40 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Kellman and Dyke.

41 LOCAL GOVERNMENT ACT 1972 - EXCLUSION OF PUBLIC

42 CABINET MEMBER FOR HEALTH AND WELLBEING - CRIME AND DISORDER SCRUTINY

The Cabinet Member for Health and Wellbeing introduced Shaun Morley as the Head of Community Safety and Regulatory Services and invited him to present the report to the Committee.

The purpose of the report was to provide a short overview as to the development of a new integrated partnership approach to managing anti-social behaviour (ASB) and update on the operational activity and development of Operation Blofeld.

Chesterfield Borough Council had developed an effective Community Safety Partnership (which included, Chesterfield Borough Council representatives, Derbyshire County Council, Police, Derbyshire Fire and Rescue, Health, Probation Service etc).

The role of the partnership was to coordinate delivery of appropriate actions that would support the reduction of crime and anti-social behaviour in Chesterfield and contribute to the overall safety of Chesterfield residents, visitors and businesses.

Given this core function and the strong role that the community safety partnership plays in tackling anti-social behaviour and criminality, the partnership had been restructured to include a number of thematic groups. Each of the thematic groups' action plans would include key objectives, actions, and performance measures. The Community Safety Partnership would hold each thematic group accountable, and their progress would be reviewed on a quarterly basis.

It was noted that Chesterfield Borough Council was developing a new strategy to tackle ASB based on the principles of integrated multi-agency working, early intervention and prevention, proportionate enforcement, diversion, and effective engagement. The new strategy would see an integrated approach to tackling ASB at a strategic, tactical and operational level with the Community Safety partnership setting the objectives and developing the Chesterfield Borough plan. This would then be driven and managed at a tactical level by a multi-agency officer group that will meet on a bi-weekly basis. Finally, an operational tasking group of officers would also meet bi-weekly to manage current and merging ASB issues and provide integrated plans to tackle those issues.

The new multi-agency structure would include Housing, Environmental Health, Community Safety, Licensing, DCC Social Care, Police and Fire Service.

The report detailed volumes and categories of ASB incidents across the Chesterfield Wards over the last 12 months. Chesterfield Borough Council and partners would consistently and effectively collate and analyse this information and intelligence to understand the root causes of ASB issues and those involved or vulnerable to becoming involved in ASB. Putting in place positive, joined-up problem-solving activity to bring long term solutions to ASB by seeking to prevent incidents arising in the first instance. This activity would centre on evidence-based practice, in which we would proactively work alongside community organisations, educational establishments and statutory partners to tackle issues as soon as they arise, looking for local solutions and developing community resilience. We would therefore utilise a multi-agency problem solving approach as a means of delivering early intervention and prevention at a neighbourhood level.

The report also provided an update of enforcement actions carried out as part of Operation Blofeld.

It was anticipated that Chesterfield Borough Council's new partnership approach to ASB would have a positive impact in the early identification of emerging issues, preventative, early intervention, appropriate enforcement, and the support of victims. The new structures and processes would need to be reviewed, evolved and evaluated.

The Chesterfield Delivery Plan for serious and organised crime had not yet been implemented but it was envisaged that an update would be provided to the scrutiny committee in the future.

A member asked a question relating to a specific area of the borough where they believed early intervention was needed to address ASB issues. The Head of Community Safety and Regulatory Services confirmed that areas such as Housing and Social Services needed to be joined up and structures were being put in place to be able to address these sort of issues sooner.

Members raised questions about the allocation of homeless people and the possibility of identifying their needs prior to any allocation decision, the current secondary schools working together to identify ASB and the reductions in PCSO numbers in Chesterfield.

Members were advised that currently to address ASB Youth there was high engagement in football activities and additional options needed to be driven by what the youth wanted so further activities could be developed. It was also recognised that due to recent Police recruitment drives it was inevitable that PCSO's would apply for these roles. However, it was also noted that there was now active recruitment for more PCSO's.

Members asked about "Purple Flag" and were advised that all licensed premises were on board and work was underway as to when this would be applied for, though no timescale was yet defined.

In response to members' questions it was also confirmed that Police walkabouts would be done in line with the lighter nights to address ASB, also that all local drug issues will be prioritised accordingly despite ongoing County Lines policing.

A final member's question was asked relating to using Councillors to communicate awareness to residents of what actions are being undertaken to address Crime and Disorder in their areas. It was accepted that there should be an increase in Councillor engagement with the Community Safety Partnership.

The Chair and Members thanked the Head of Community Safety and Regulatory Services and Superintendent Lambert for providing the update.

RESOLVED –

That the report be noted.

43 LOCAL GOVERNMENT ACT 1972 - RE-ADMISSION OF THE PUBLIC

44 SCRUTINY PROJECT GROUPS PROGRESS UPDATES

A new scrutiny project group to carry out task and finish reviews by the end of 2022/23 was to be set up to look at the CBC Lighting Strategy, which was presented to the committee on 3 February 2022.

Democratic Services were asked to issue a request to all members for volunteers to work on this project group.

RESOLVED –

That the action be noted.

45 SCRUTINY MONITORING

The Committee considered the scrutiny recommendations implementation monitoring schedule.

RESOLVED –

That the scrutiny monitoring schedule be noted.

46 FORWARD PLAN

The Committee considered the Forward Plan for the period 1 April 2022 to 31 July 2022.

Members highlighted the number of outdated items on the forward plan.

RESOLVED –

That it be noted that the committee expressed concerns over the timing of the items on the Forward Plan.

47 WORK PROGRAMME FOR THE COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE

The Committee considered the items on its work programme for 2021/22. It was confirmed that a new work programme was being drafted and that this would be presented at the next committee on 19 May 2022.

RESOLVED –

That the work programme be noted.

48 MINUTES

The Minutes of the meeting of the Community, Customer and Organisational Scrutiny Committee held on 3 February 2022 were presented.

A member raised a point regarding the Commercial Occupancy Rates and requested a single agenda item where members could air concerns around the Market Traders in the Market Hall.

RESOLVED –

1. That the Minutes be approved as a correct record and by signed by the Chair.
2. Democratic Services to arrange a further virtual meeting with Andy Bond to discuss the Market Hall.

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